

Fit for AI Assessment

Unlock your AI potential with ServiceNow

- Are your ServiceNow business processes optimised?
- Is your organisation ready with data that's primed for AI implementation?
- Do you have a tailored AI strategy and roadmap to stay ahead of the curve?

If not, or if you're unsure, then our Fit for AI Assessment is the first step in preparing your ServiceNow environment to fully harness the power of AI.

Tailored for ServiceNow customers, Sopra Steria's Fit for Al Assessment is designed to help organisations navigate the complexities of AI adoption. Whether you have an AI objective but don't know where to start or seek to ensure your readiness, our assessment provides the guidance and expertise needed for successful AI implementation.

By preparing your ServiceNow environment for AI, you can unlock new capabilities and functionalities that drive greater value from their existing investments, leading to cost savings, improved service delivery, and enhanced user experiences, ultimately boosting the return on investment (ROI) from ServiceNow.

Our approach

Week 1

Conduct interviews with key business stakeholders to clarify AI objectives.

Coordinate with internal technical teams to ensure data access for all identified systems.

Week 2

Present the data analysis plan to key stakeholders for alignment.

Begin technical alignment of ServiceNow with AI assessment.

Week 3

Share AI strategic planning insights with key business stakeholders to guide a business-aligned strategic plan.

Showcase progress through presentations.

Week 4

Complete relevant documentation (e.g. 30/60/90 day improvement plan. roadmap, strategy documents and CSI plan).

Review and play back findings with key stakeholders.

Key benefits



initiatives.

Strategic alignment: Align AI plans with business goals to prioritise high-value



Infrastructure readiness: Ensure your IT and ServiceNow environments are ready to support AI.



Resource optimisation: Identify the skills and resources needed to optimise ROI through training, hiring, or reallocation.



Enhanced decision-makina: Facilitate informed decisions on Al initiatives.



Seamless integration: Ensure smooth integration of AI technologies into existing systems via Now Assist.

Book your Fit for AI Assessment



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Why Sopra Steria?

We ensure your AI plans align with strategic objectives, leveraging ServiceNow and the Now Assist platform for growth. With unparalleled expertise and support, we drive successful, ethical and sustainable AI initiatives





